Set Up Customer Portal
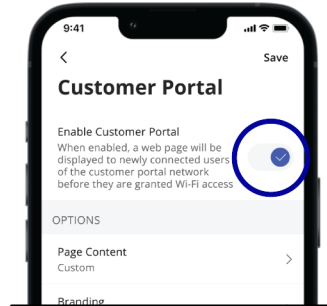
Go to Networks, tap the Customer Portal network, and tap the toggle to Enable Customer Portal

Tap Page Content

• Enter a Network Name (SSID)
• Enter a Page Heading
• Tap Upload and select a Cover Photo
• Select the Login Requirements
• Email, First Name, Last Name: collect personal information for marketing purposes
• Note: will not collect personal information
• Tap the Anti-spam Content toggle to enable or disable marketing communications opt-in
• When enabled, tap the Anti-spam Consent dropdown to select the Anti-spam Consent type
• Enter the Anti-spam Consent webpage URL or plain text
• Please check if Anti-spam Consent is legally required in your locality
• Tap the Terms of Service dropdown to select the Terms of Service type
• Enter the Terms of Service webpage URL or plain text
• Enter Button Text
• Tap Save

Tap Branding

• Tap Upload to select a Logo image
• Enter a Background Color hex code or tap the color block and select a color
• Enter a Font Color hex code or tap the color block and select a color

Tap Branding (cont'd)

• Enter a Primary Button Color hex code or tap the color block and select a color
• Enter a Button Font Color hex code or tap the color block and select a color
• Tap Save

Tap Network Access Hours

• Tap the Network Hours dropdown, and select a schedule:
   • Always On: network is always available
   • Every Day: network is available for the same hours every day
   • Custom: network availability can be customized with a variety of time periods throughout the week
• Tap Save

Tap Network Security

• See How do I set up the Trusted List?
• See How do I set up Skipped Devices?
• See How do I set up Intrusion Settings?

Tap Content Restrictions

• See How do I set up Content Restrictions?

Tap Customer Portal Visitors

• To adjust the Login Retention period:
• Tap Edit
• Tap the Login Retention dropdown and select a retention period
• Tap Save
• To receive a list of customers who accessed the Customer Portal:
• Tap Email Customer List File

How do I set up the Trusted List?

• Tap Trusted Websites
• To add a website, tap the + button, enter the website URL, and tap Save
• Website URLs in the Trusted List will not be monitored for cyberthreats
• You should only add URLs when you are confident that they are safe

How do I set up Skipped Devices?

• Tap Skipped Devices
• To select or deselect a Device, tap the checkbox next to a Device

How do I set up Intrusion Settings?

• Tap Intrusion Settings
• Tap the checkbox of the following Intrusion Settings:
• IPS Protocol Anomaly: monitors your network activity for known behavior that could be indicative of a cyberattack
• IPS Port-Scan-Defense: detects and blocks malicious actors scanning your system for open network ports
• Tap Save

How do I set up Content Restrictions?

• Tap the toggle of the following restrictions to enable or disable:
• Safe Search: filters out potentially offensive and inappropriate search results
• YouTube Restrictions: filters out potentially mature and inappropriate video content
• Block DNS over HTTPS: prevents resolving encrypted DNS requests
• Does not prevent encrypted website traffic (e.g., https://abc.xyz)
• Block iCloud Private Relay: prevents routing web traffic through Apple's iCloud service

Tap Content Restrictions

• Tap the dropdown menu to select a preset grouping of content categories
• Alternatively, tap the toggle of individual categories to enable restricting that type of content
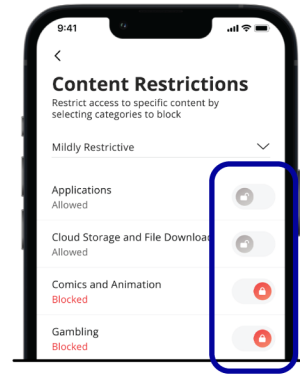
Tap Applications

• Search for specific mobile applications
• Tap the mobile application to set restrictions
• Block: total restriction
• Always allow: no restriction
• Allow for: restricted after a set amount of usage
• Tap the X to remove the mobile application restriction

Tap Websites

• Enter a website URL and tap the + button to set restrictions
• Tap Block or Always Allow
• Tap the X to remove the website restriction

We're here if you need any assistance setting up your Customer Portal

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